

BASICACCOUNT SETTINGS

USERNAME

- recognizable, unique & fit the brand
- the same as the usernames of other social profiles

BUSINESS NAME

There should be the brand name in the account profile name

LOGO

Square logo without small letters to be seen clearly in a circular image 110 × 110 pixels

LINK

A suitable unique
Link that can be changed depending on the campaign and its landing page season



NOTIFICATIONS

We turn on notifications to be informed about what's new in our account

BASIC ACCOUNT SETTINGS

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FOLLOW

MESSAGE

BIO

Detailed and identifiable description in 150 characters. It is advisable to contain:

- Who we are and what we do
- Brand information
- Brand hashtags
- A call to action



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HOW TO POST SUCCESFULLY

1. Coherence

Keep a unique style with a color palette

2. Images

Keep a uniform quality & style in the images you published

3. Themes

Schedule your posts in a calendar with products, workplaces, photos of the business.



BEST TIME & DAY TO POST





VARIOUS IDEAS FOR YOUR POSTS

- 1. Blog post
- 2. Tips
- 3. Products/services
- 4. A useful service that your property offers
- 5. Events
- 6. Contests
- 7. Customers' reviews
- 8. Answers to FAQ
- 9. Questions/ Polls

- 10. Backstage material / Behind the scenes
- 11. Current offers
- 12. Useful statistics
- 13. Property news
- 14. Property renovations
- 15. Guides
- 16. Team presentation

- 17. Reposting successful stories/reviews/articles for your property
- 18. Offer something special to your followers (giveaways)
- 19. An insight from your premises

CONTENT TIPS

We create content for each persona

We present images of everyday life with employees and the the culture of the company

Presentation of new products or services







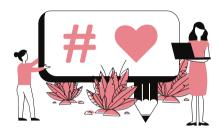
Contest with motivated publishing (e.g. photo contest)

Free useful content (e.g. travel/ packing checklists)



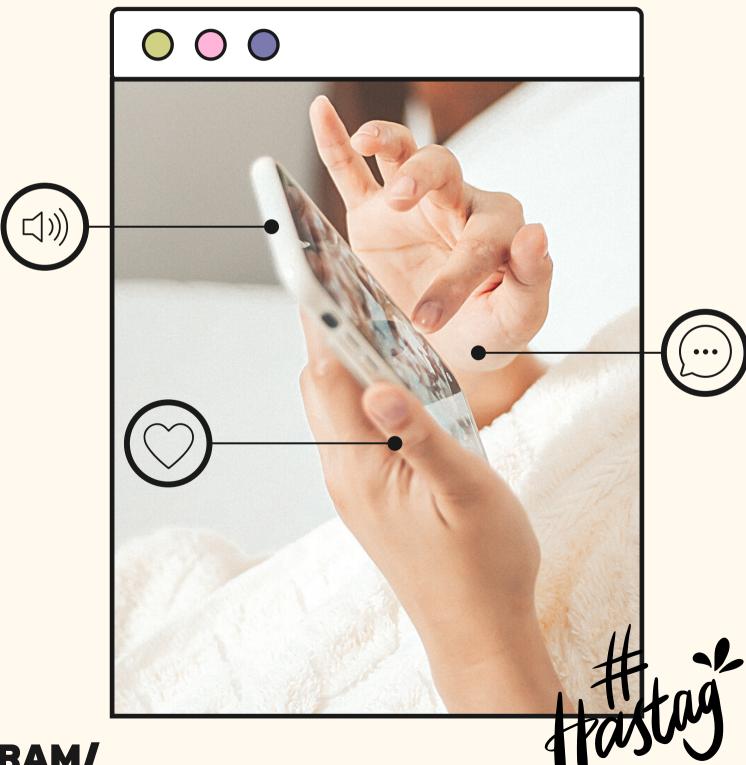
HASHTAGS

Hashtags always increase engagement rate & reach.



We use:

- 1. Brand hashtags (#mybrand)
- 2. Campaign hashtags (#summersales)
- 3. Popular hashtags (from tools statistics tools)



TOP HASHTAGS: HTTP://TOP HASHTAGS.COM/INSTAGRAM/



CONTENT FOR LEADS

- New products
- Discount codes
- Purchase reminder
- Presentation of important product details
- services
- Significant benefits
- Offer expiry dates

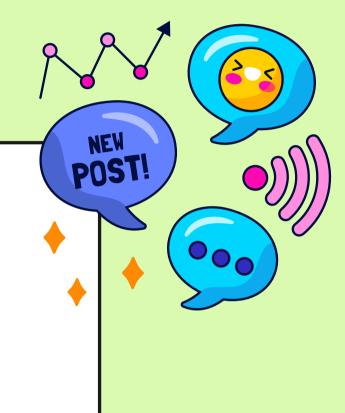


UGC: USER GENERATED CONTENT





3. Repost popular content



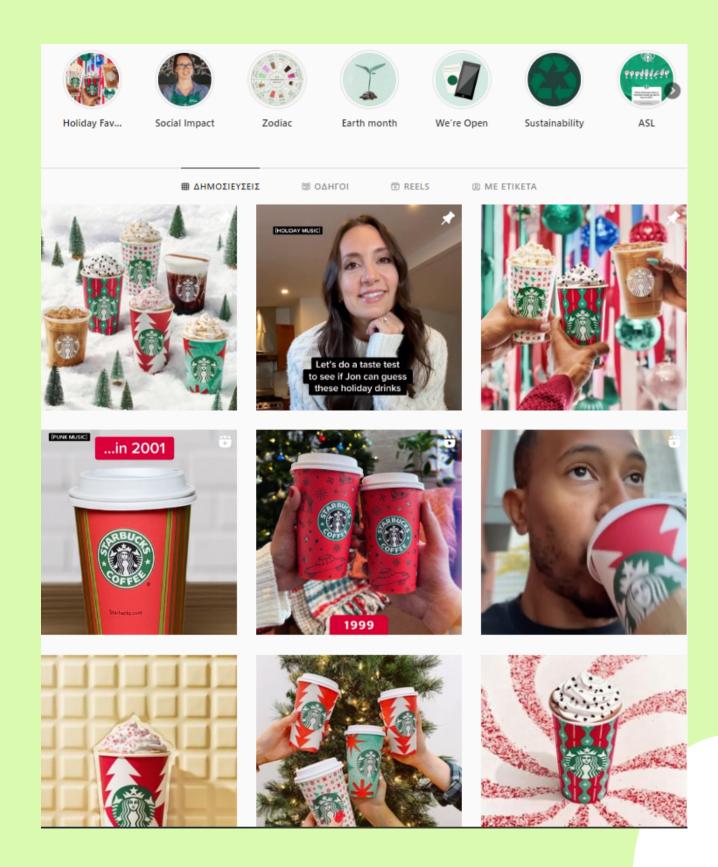


USER GENERATED CONTENT (AN EXAMPLE)

The famous #RedCupContest Starbucks is a perfect example of how to push customers to promote your brand.

Every December, Starbucks launches #RedCupContest, asking people to followers to upload photos of their coffees for the for a chance to win a gift card.

To date, this campaign has collected more than 30,000 photos



INSTAGRAM STORIES



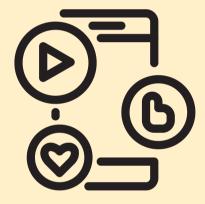


1. Tell a story

Post short stories like part of a story.

2. Be real.

A real story is always more real. more effective than a promotional



3. Add value.

Publish content useful for readers

4. Make it different.

Use unique content from the rest social profiles.

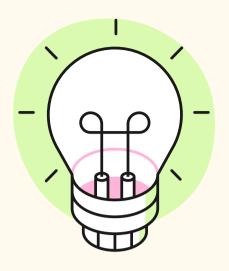
5. Use insights.

Business insights to see the stories that have effectiveness and success.

INSTAGRAM STORIES FEATURES

- Video styling
- Normal, Boomerang, Superzoom, Rewind
- Filters
- Drawing
- Text
- Location stickers
- Hashtag stickers
- GIFs
- Polls
- A/B poll
- Slider poll
- Questions
- Reposting
- Highlights





KPIS

- Total followers/ unfollows
- Likes
- Comments
- Story views and engagements
- Total likes, comments, shared images, new followers
- Total links clicked from your content
- Engagement rate: sum of comments in the total number of your followers
- Visitors to your site from Instagram posts
- Data from contests
- Follower growth rate
- Reach







TARGETING OPTIONS

- Location Countries, regions, cities
- Demographics Age, gender, language
- Interests Targeting by interests
- Behaviors Based on Instagram and Facebook
- Custom Audiences Audiencesbased list
- Lookalike Audiences- Similar audiences
- Automated targeting





CONTESTS

- 1. Set **measurable goals** (e.g., increase followers)
- 2. Create a dedicated account hashtag
- 3. Use a **special hashtag winner selection** application
- 4. Post **credible** and **reliable**, **clear terms** of the competition
- 5. Start the competition together with a **promotion**



REFERENCE LIST

- http://digitalpedagogycookbook.eu/
- https://digitalent.gr/?gclid=CjwKCAiA9tyQBhAIEiwA6tdCrBsyIS2RqdPTNLED1-158O7ALVojh8hpEqwoISbjzZTdsgUq0arTYxoCVv0QAvD_BwE
- https://brandmentions.com/blog/best-time-to-post-on-instagram/
- Harris, G., Stone, K. B., Mayeshiba, T., Componation, P. J., & Farrington, P. A. (2014). Transitioning from Teaching Lean Tools To Teaching Lean Transformation. Journal of Enterprise Transformation, 4(3), 191–204. https://doi.org/10.1080/19488289.2014.930545